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## **NTENT Office Updates**

Please make note of NTENT's new FAX number **(972) 525-8992**

### **Welcome Katie VanDyke**

As Ashley Fisher will be leaving us to take care of a new baby, we welcome Katie VanDyke as NTENT's new administrative assistant. Katie recently graduated from Texas Tech University in advertising and worked as a research intern with D Magazine last summer. Katie joins us full time and will be assisting with daily operations, credentialing and claims escalations for our members. You can reach Katie at the office 972-599-7865 or via email at [ntentoperations@ntent.org](mailto:ntentoperations@ntent.org).

### **GPO Growth**

NTENT's GPO is growing and we have our members to thank. We currently have over 122 members in our group purchasing program in Texas, Florida, Colorado and South Carolina. Please keep referring your colleagues to our program.

### **Provider Updates**

Insurance companies base their plan participation on hospital privileges, ratings and demographic locations etc.. Please make sure you contact us prior to any changes in your hospital privileges or demographics so that we can update insurance companies expeditiously. When submitting applications for re-credentialing it is important to ensure the information submitted is up to date.

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## **Insurance Updates for DFW Members**

### **Aetna**

The fee schedule is now loaded on the NTENT website with an effective date of 4/01/2018.

### **Cigna**

The fee schedule is now loaded on the NTENT website with an effective date of 5/29/2018.

### **Humana**

Contract revision was completed with an effective date of 7/01/2018 but Humana is behind loaded the new fee schedule. The updated amendment is available on the NTENT website.

### **Multiplan/PHCS**

The fee schedule is now loaded on the NTENT website with an effective date of 8/01/2018.

### **Contracts and Abstracts**

For your convenience, you can view your payor contracts and abstracts on the NTENT website. You will still find the provider manuals on the payors website.

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## Upcoming Meetings

### Psychology of Sales Training

December 6, 2018 5:30PM - 8:30PM

Grapevine - Las Colinas area (TBA)

Elite Hearing Network Sponsored - Instructor Brian Jones AuD

### Elite Hearing Network Annual Business Summit

Elite's 2019 annual summit will be held in Hawaii on January 23rd through the 27th at the Hyatt Regency in Maui. We would like an NTENT presence so make sure you reserve your spot early as space is limited. Each office eligible will receive an invitation in early October. *You can contact Randy Weigman [randy.weigman@amplifon.com](mailto:randy.weigman@amplifon.com) if you have any questions.*

### Annual Membership Meeting

NTENT's annual meeting will be held in Dallas on February 23, 2019. Please mark your calendars to join us. (members and administrators are invited)

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## Clinical Integration Efforts

### RegENT

NTENT is working with Regent and FigMD to connect with our members in order to collect the data required for quality reporting and MIPS. If you are ready to start working with Reg-ENT, please reach out to Kathie Norris @ [knorris@ntent.org](mailto:knorris@ntent.org).

### Patient Satisfaction Surveys QM2 - SEngage

We are still in the process to of collecting and training for the patient satisfaction surveys for each of our offices. This is a requirement for each office to participate in the collection of patient satisfaction surveys. If you are already collecting patient satisfaction data, we are happy to accept that on a quarterly basis. If not, please contact Katie VanDyke to complete the onboarding paperwork, training and any other information for the implementation of QM2.

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## Group Purchasing Partners

### Elite Hearing Network

Currently NTENT physicians are receiving a significant savings on hearing aids purchased through our partner, Elite Hearing Network.

### Instrument Specialists, Inc.

Instrument Specialists, Inc. offers repairs or new hand held surgical instruments to flexible and rigid endoscopes, surgical cameras, pneumatic hand-pieces and more.

Contact ISI at **800-537-1945**

### US Medical IT

USMedical IT provides outsourced IT and support as well as other critical IT services at a special discount to NTENT members. US Medical IT has years of experience with *HIPAA Compliance, Security, Microsoft Cloud Services & Business Intelligence.*

Contact Stephen Cracknell - [Stephen.cracknell@usmedicalit.com](mailto:Stephen.cracknell@usmedicalit.com) - o. 214.390.9252

## **NTENT Property and Casualty Insurance Program**

NTENT has partnered with Boyd, Shackelford & Barnett Insurance Agency and negotiated a group program with The Hartford for NTENT members' Property & Casualty Insurance!

**Contact Casey Williams** - [casey@bsbins.com](mailto:casey@bsbins.com) - o. 972-905-0170 - c. 512-947-8196

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972-599-7865  
[knorris@ntent.org](mailto:knorris@ntent.org)

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