

COVID-19 Telehealth

Due to the COVID-19 pandemic we at NTENT have had numerous calls and emails regarding Telehealth. We have put together a quick one-page summary for quick reference as well as some links to more information regarding Telehealth and our payors.

Description Telehealth

(Synchronous) Live interactive audio and visual teleconferencing that involves communication between the patient and physician who is performing the medical service.

(Asynchronous) Non-live communication. This is a non-interactive telecommunication because the physician or health care practitioner views the medical information without the patient being present.

CPT Codes for Visit: Use appropriate E/M Codes for level of service CPT Codes Lab Test: 87635, U0001 (lab developed by CDC, U0002 (lab test developed other entities)

Modifer: 95 - Synchronous, GQ - Ashychronous

Requirements: HIPAA requirements are waived temporarily. Face-Time, Skype with two-

way audio/visual accepted

Place of Service: 02 (some payers may accept POS 11) Copays: All copays seem to be waived temporarily

Please click <u>here</u> to view the remainder of the quick references and links regarding telehealth. We will also have this information up on our website at <u>ntent.org</u> for your reference.

972-599-7865 knorris@ntent.org