



NTENT's Recommendations and updates for Telemedicine

With COVID-19 we are seeing changes daily and will try our best to keep you updated and ahead of the curve. NTENT's office is working remotely but you should not notice a difference as we are still here to help each of our members in the same capacity as always. We know you each of you are receiving a lot of information on the virus and suggestions on what to do and how to handle. We have updated the telemedicine informational page with some additional detail that we have received. Please review for new helpful links and updated information on how to bill and what is covered.

NTENT is recommending that each of our members visit the AAO-HNS often and follow the academy's recommendations related to the COVID-19. If you would like to pre-screen your patients prior to scheduling a patient, you can do so legally. Below are some suggestions to ask your patients prior to an appointment. You should use your best judgement whether you want to see the patient or refer them to their PCP or the ER.

1. Have you traveled in the last 2 weeks?
 2. Have you been exposed to someone with COVID-19?
 3. Do you have a fever or do you have shortness of breath?
- Some of our members are also taking a patient's fever prior to entering their waiting room.

Dallas county has implemented a shelter-in-place for residents and businesses which affects some of our fellow members and their employees. You are a physician's office and are exempt from closing your practice if you so choose. This is your choice and you should do what is best for you, your employees and your patients. We believe that the remainder of neighboring counties will too have the same restrictions in place soon but again, closing your practice is strictly your decision.

Please send us a quick email letting us know if you are seeing patients in office or telemedicine (and only urgent cases in person). We will continue to send updates as we receive them. Let us know if you have any questions.

Also, please click [here](#) for more updated information.

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