

Cigna

Last Updated 3/21/2022

Address	1640 Dallas Pkwy, Plano, TX 75093
Website	www.cigna.com
Contract Effective Date	10/15/2008, Amendment 03/15/2022
Term	Automatic Renewal
Fee Schedule (Reimbursed at the LESSER of 100% of billed charges or the 2020 Cigna RBRVS Allowable fees)	Cigna PPO, HMO, OAP, are In-network for Cigna members who reside in the North Texas market. E&M (99201-99472 and 99475-99499) codes are reimbursed at the lesser of 100% of billed charges or 110% of 2020 Cigna RBRVS (Office Visits/Consults at 115% - 90785-98969, 99000-99199) Medicine codes are reimbursed at the lesser of 100% of billed charges or 122% of 2020 Cigna RBRVS Radiology codes are reimbursed at the lesser of 100% of billed charges or 85% of 2020 Cigna RBRVS Surgical codes are reimbursed at the lesser of 100% of billed charges or 125% of 2020 Cigna RBRVS (Oculoplastic is at 127%) Default - All other codes not listed are reimbursed at 40% of billed charges
Mid-Level Providers Requirements	Contract not required (you can bill incident to or if directly contracted can bill under mid-level NPI)
	If mid-level provider is contracted pays the lesser of 85% of billed charges or 85% of the providers fee schedule (Radiology stays at 85%)
Products	PPO Plans - Texas PPO Direct, PPO Carelink HMO Plans - Dallas HMO, Dallas HMO OA, Dallas HMO POS, Dallas HMO NET POS, Dallas Select HMO OAP - Texas OAP Direct, OAP Carelink CIGNA CONNECT - this is a marketplace plan LocalPlus is a product that is based on value and Cigna chooses who participates (cost efficient network)
Hearing Aids	Must Utilize Cigna's preferred vendor - Amplifon
Hearing Aid Balance Billing	N/A
Multiple Procedure	100% First Procedure

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Billing	50% Second Procedure 50% Third and Subsequent Procedure
Claim Filing Deadlines	90 Day Timely File Deadline