

Cigna

Last Updated

3/21/2022

Address	1640 Dallas Pkwy, Plano, TX 75093
Website	www.cigna.com
Contract Effective Date	10/15/2008, Amendment 03/15/2022
Term	Automatic Renewal
Fee Schedule (Reimbursed at the LESSER of 100% of billed charges or the 2020 Cigna RBRVS Allowable fees)	<p>Cigna PPO, HMO, OAP, are In-network for Cigna members who reside in the North Texas market.</p> <p>E&M (99201-99472 and 99475-99499) codes are reimbursed at the lesser of 100% of billed charges or 110% of 2020 Cigna RBRVS (Office Visits/Consults at 115% - 90785-98969, 99000-99199)</p> <p>Medicine codes are reimbursed at the lesser of 100% of billed charges or 122% of 2020 Cigna RBRVS</p> <p>Radiology codes are reimbursed at the lesser of 100% of billed charges or 85% of 2020 Cigna RBRVS</p> <p>Surgical codes are reimbursed at the lesser of 100% of billed charges or 125% of 2020 Cigna RBRVS (Oculoplastic is at 127%)</p> <p>Default - All other codes not listed are reimbursed at 40% of billed charges</p>
Mid-Level Providers Requirements	<p>Contract not required (you can bill incident to or if directly contracted can bill under mid-level NPI)</p> <p>If mid-level provider is contracted pays the the lesser of 85% of billed charges or 85% of the providers fee schedule (Radiology stays at 85%)</p>
Products	<p>PPO Plans - Texas PPO Direct, PPO Carelink</p> <p>HMO Plans - Dallas HMO, Dallas HMO OA, Dallas HMO POS, Dallas HMO NET POS, Dallas Select HMO</p> <p>OAP - Texas OAP Direct, OAP Carelink</p> <p>CIGNA CONNECT - this is a marketplace plan</p> <p>Default - All other codes not listed are reimbursed at 40% of billed charges</p>
Hearing Aids	LocalPlus is a product that is based on value and Cigna chooses who participates (cost efficient network)
Hearing Aid Balance Billing	Must Utilize Cigna's preferred vendor - Start Hearing
Multiple Procedure	N/A

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Billing	100% First Procedure 50% Second Procedure
Claim Filing Deadlines	50% Third and Subsequent Procedure
	90 Day Timely File Deadline