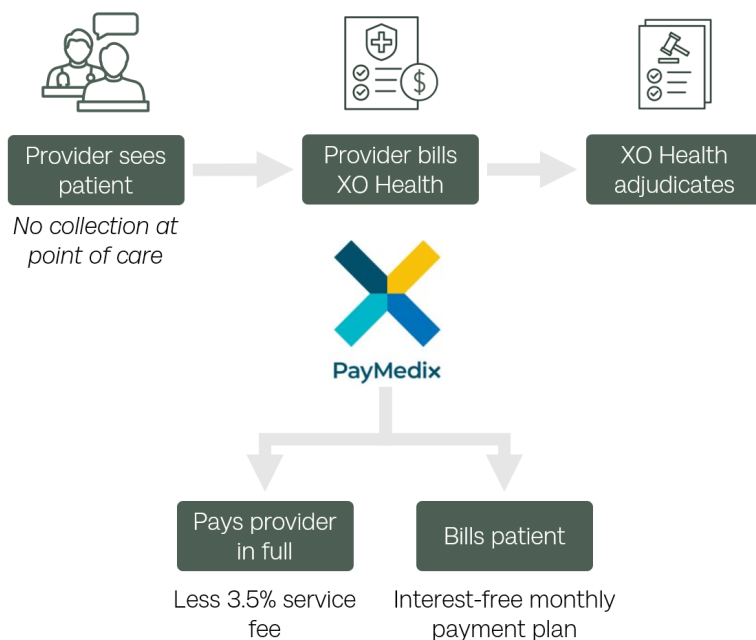


Appendix A:

PayMedix Executive Summary

On a national scale, more than half of patients' out-of-pocket payment responsibilities are never collected. Even for relatively low cost-share amounts of less than \$100, healthcare providers collect, on average, less than 70 cents on every dollar owed. And, for every dollar collected, healthcare providers often pay approximately 3% in credit card transaction fees.

XO Health, through its vendor, PayMedix, alleviates the burden of collecting patient cost share amounts. XO Health pays its contracted providers 100% of the contract allowable rate at the time a claim is adjudicated, minus a nominal service fee. There is no deduction for patient cost share amounts.



- ✓ No need to collect payments from XO Health members.
- ✓ No financial barriers to care, increasing health equity.
- ✓ Members provided option of interest free payment plan, regardless of credit history.
- ✓ Healthcare providers avoid bad debt or risk.

